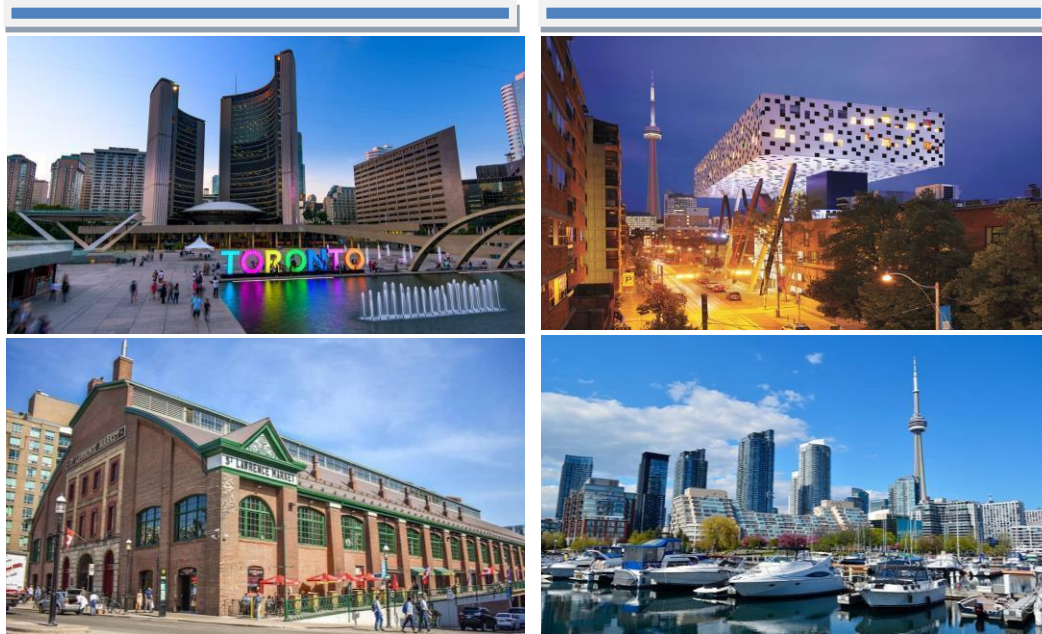


DIAGNOSTIC IMAGING

LQ2

QUALITATIVE LEADERSHIP COURSE

COURSE DIRECTOR: DR. ANDREA DORIA



Wednesday – Thursday, October 5, 6 2022

Department of Medical Imaging University of Toronto

Day 1
October 5, 2022

- 08:00 am – 08:10 am **Opening Remarks** – Andrea Doria
08:10 am – 09:00 am **Introduction to Management 1** – Andrea Doria
09:00 am - 09:45 am **Introduction to Management 2** – Kalesha Hack
09:45 am – 10:00 am **15 MINUTE BREAK**
10:00 am – 11:15 am **Practical Exercise (Root causes, process mapping) – Tutors:** Andrea Doria / Kalesha Hack
11:15 am – 12:15 pm **Finances:** Andrea Doria

12:15 pm – 01:00 pm **LUNCH BREAK**
01:00 pm – 02:00 pm **Negotiation** – Andrea Doria

02:00 pm – 03:00 pm **Practical Exercise** – Andrea Doria
03:00 pm – 03:15 pm **15 MINUTE BREAK**
03:15 pm – 04:45 pm **Social Media / Branding** - Andrea Doria

04:45 pm – 5:00 pm **Evaluation’s Day 1** – Patricia Ramos

Day 2
October 6, 2022

- 08:00 am – 08:45 am **Communicating with Data 1** - Andrea Doria
08:45 am – 09:30 am **Practical Exercise (Preparing Slides)** – Andrea Doria

09:30 am – 09:45 am **15 MINUTE BREAK**
09:45 am – 10:45 am **Practical Exercise (Analysing Text)** – Andrea Doria

10:45 am – 12:00 pm **Organizational Processes** – Andrea Doria

12:00 pm – 01:00 pm **LUNCH BREAK**
01:00 pm – 01:15 pm **Practical Exercise Explanation** – Andrea Doria
01:15 pm – 03:15 pm **Practical Exercise Simulation** – Andrea Doria

03:15 pm – 03:30 pm **15 MINUTE BREAK**
03:30 pm – 04:00 pm **Debrief Practical Exercise** – Andrea Doria
04:00 pm – 04:30 pm **A3 Framework (Stakeholder Mapping)** – Andrea Doria

04:30 pm – 05:00 pm **Project’s Outline Presentation** – Andrea Doria, Ania Kielar, Adam Tunis

Overall Goal

To provide the required tools and frameworks for participants to integrate qualitative leadership frameworks/strategies towards developing real life projects that can promote **Clinical Practice Improvement (CPI)**. As part of the process the participants are expected to create a ‘mindset change’ strategy for implementation of the project into their own departments and imaging subspecialties taking into account human/cultural/political components. They should reflect upon the utilization of interdisciplinary approaches for obtaining “buy-in” from stakeholders of the domain of interest of the project.

Target Audience

Radiology Residents (PGY4s. optional for PGY5s), fellows and junior staff of the Department of Medical Imaging, University of Toronto, Canada.

Deliverables

Initial A3 framework of the student’s Quality Improvement project to be presented on day 2 of the course.

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